

**BOARDING INFORMATION, WAIVER AND RELEASE FORM
ANNEHURST VETERINARY HOSPITAL/ BIG WALNUT ANIMAL CARE CENTER**

Adverse Events

Boarding a pet can be stressful for a number of reasons. Pets are social animals and they thrive on routine. When they are boarded, they are taken away from their home, their family, and their normal routine. This can be very stressful for them. In addition, a kennel environment can be noisy and crowded which can be overwhelming for dogs who are not used to being around a lot of other animals. This exposure to stress can lead to some health or behavioral problems including vomiting, diarrhea, coughing, anxiety, inappetence, aggression, or destructiveness.

In the event that your pet develops any of these problems, we have protocols in place in order to help them out as best as possible prior to contacting you or your emergency contact. The following are a list of those protocols:

Vomiting and Diarrhea: The first time a pet breaks with vomiting or diarrhea, we will indicate that on their log sheet to monitor. After the second time we will add a probiotic spray to their food, and may switch their food over to our house diet, Purina EN which is easier for them to digest and can aid in the resolution of diarrhea. At this point we will also inform the Technician on duty so they are aware. After these steps, if they continue to have diarrhea, we will contact you or your emergency contact to receive authorization for one of our doctors to examine and treat your pet accordingly.

Coughing: If your pet presents with coughing, we will isolate them for monitoring and if the coughing persists we will contact you or your emergency contact to receive authorization for one of our doctors to examine and treat your pet accordingly.

Anxiety: If your pet exhibits signs of extreme anxiety, we may attempt to move them to an area that is slightly quieter, if possible. If that does not resolve the issue we will contact you or your emergency contact to receive authorization for one of our doctors to examine and treat your pet accordingly.

Inappetence: If your pet is not eating well or at all, we will offer them a combination of our dry and wet house diet, Purina EN, as long as they do not have a food allergy, as it is chicken based. We may also attempt to feed them canned chicken and rice if they are still not eating. If that does not resolve the issue we will contact you or your emergency contact to receive authorization for one of our doctors to examine and treat your pet accordingly.

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Aggression: If your pet is or becomes aggressive we will discontinue any TLC and they will remain in their run for the remainder of their stay. We will make attempts to interact with them, however, if there is no improvement we will discontinue this as well. We will, however, continue to feed them per your instructions and maintain the cleanliness of their run.

Destructiveness: If your pet becomes destructive in their run by chewing or shredding their bedding, we will remove all blankets and bedding for the remainder of their stay. At this point, we will monitor them for any abnormalities associated with a foreign body such as vomiting, inappetence, or defecating any of the material they destroyed. If any of these problems arise, we will contact you or your emergency contact to receive authorization for one of our doctors to examine and treat your pet accordingly.

Bleeding of any kind: If your pet begins to bleed for any reason, including in urine or feces, breaking a toe nail, or happy tail, we will contact you or your emergency contact to receive authorization for one of our doctors to examine and treat your pet accordingly.

Other: In the event your pet develops any other medical issue not listed here, we will contact you or your emergency contact to receive authorization for one of our doctors to examine and treat your pet accordingly.

In the event that your pet becomes ill, we will contact you or your emergency contact to receive authorization for one of our veterinarians to examine and treat your pet accordingly. However, if we are unable to reach you or your emergency contact, if you or your emergency contact does not immediately inform us regarding measures to be taken, or if the animal's health requires emergency action, you grant us the right to treat your pet at the discretion of the veterinarian, and any expenses incurred in conjunction with such care is your responsibility and shall be paid promptly.

_____ I agree to the protocols that have been set in place

_____ I do not agree with the protocols in place, I would rather be notified immediately if any issues arise

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I. Information to best take care of your pet(s)

Owner's Name _____ Date _____

Emergency Contact Name _____ Phone # _____

Name of Pet(s) _____

My Pet(s) Will be Staying At:

Big Walnut Animal Care Center (BWACC): _____ Annehurst Veterinary Hospital (AVH): _____

Boarding from Day and Date: _____ until Day and Date : _____

My Pets will be boarding (Separately or Together) Do we need to separate to feed? (YES) (NO)

If someone other than the owner will be picking up your pet, please list his or her name below. **Payment will be expected at the time of pick up, please make the necessary arrangements prior to that time.** We will not release a pet to someone other than the owner, unless that person is identified here:

Vaccinations: For the safety of all of our patients, BWACC and AVH require all boarders to have proof of current vaccinations. We reserve the right to turn away any boarder more than 30 days past due for vaccines. I certify that my pet(s) are current on all required vaccinations for boarding:

Dogs: Rabies, Distemper, Bordetella, Parainfluenza, Parvovirus, Leptospirosis and Canine Influenza
Cats: Rabies, Rhinotracheitis, Calici Virus, Pneumonitis, Feline Distemper and Panleukopenia

Health History: Please provide the following information regarding your pet's health history:
Does your pet suffer from any of the following conditions?

___ Heart Disease ___ Respiratory Disease ___ Seizures ___ Allergies ___ Arthritis

Yes___ No___ Is your pet pregnant or nursing?

Yes___ No___ Is your pet under sedation?

Yes___ No___ Has your pet been treated for fleas/ticks in the past 30 days with a preventative?

Yes___ No___ Are there any other health or behavioral issues? (injuries, wounds, illness, etc.)

If yes, please explain _____

Please list any other Medical Conditions your pet has or any Special Care that your pet may need.

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Baths: The cost of the baths will range from \$29.00 to \$48.00 depending on the weight and hair length of your pet. The baths are normally given the day before your pet is scheduled to go home, along with a complimentary nail trim, if possible. ***Please note, during times of high volume, it is possible we may not be able to accommodate your request for a bath due to the number of requests and the time involved.***

Do you want your pet bathed? ☐ YES ☐ NO **Nail Trim Only** ☐ **Please initial to confirm** _____
My Pet has a grooming appointment scheduled ☐ YES ☐ NO

Food: We recommend that you bring your own food with your pet to help alleviate the stress of being away from home. If you did not bring your pet's food, we will feed our house diet of Purina EN, a prescription diet which is easy to digest and can aid in the resolution of diarrhea.

Did you bring your pet's food? ☐ Yes ☐ No **Ok to feed house diet, if necessary?** ☐ Yes ☐ No

Does your pet have any food allergies? Yes ☐ No ☐ **If yes, to what?** _____

All attempts are made to feed your pet on the same schedule that you feed at home, our normal feeding times are 8am and 4pm. Please let us know how you feed your pet(s):

How many cups? _____ **How many times per day?** _____ **Last time fed?** _____

Feeding Instructions: _____

Allow Food to be Out at All Times? (YES) (NO) Separate to feed? (YES) (NO)

Bedding: Because bedding is difficult to label and we constantly clean cages and wash blankets, **we do not recommend bringing your own blankets or bedding.** Occasionally, personal belongings are mixed in with our laundry. We will do everything we can to keep track of your bedding, but **we cannot not be held responsible for the loss of any personal blankets or bedding.** (See waiver for more details)

Medications: **(ALL MEDICATIONS MUST BE IN THEIR ORIGINALLY DISPENSED BOTTLE.)**
Please list below any medication(s) that your pet(s) require(s) us to administer while staying with us. ***We cannot be responsible for injuries, sickness or harm to pets caused by medications prescribed by other veterinarians. We will only administer medications to your pet(s) according to your instructions below.***

Medications _____ Instructions _____

Last dose given: _____

Medications _____ Instructions _____

Last dose given: _____

Medications _____ Instructions _____

Last dose given: _____

Medications _____ Instructions _____

Last dose given: _____

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Additional Procedures: Are there any other procedures that are scheduled to be performed during your pet's stay? (YES) (NO) **If yes, please ask a receptionist for a "Drop Off" form.**

Payment: Payment for boarding is due at the time your pet is picked up, unless other arrangements have been made in advance. If you need to pay in advance just let the receptionist know.

Estimates: A written estimate from one of our staff is available upon request. Although we try not to exceed this estimate, unforeseen procedures may be necessary (**see statement below**). Please initial one of the following:

Yes, I would like a written estimate. _____ No, I do not require a written estimate. _____

II. Waiver and Release

General Terms:

A. Owner shall pay all costs and charges of and for special services listed in this agreement, and all veterinary and medical costs that may be incurred during the term of this agreement for the animal pursuant to this agreement.

B. Owner certifies to the correctness of the information given above with respect to the animal and specifically agrees to be bound by the terms and conditions of this agreement.

C. Owner specifically represents that [he/she] is the owner of the animal and that there is not now any lien or other encumbrance against the animal and that the animal has not been exposed to rabies prior to admittance to the custody of BWACC/AVH.

Liability:

A. Annehurst Veterinary Hospital (AVH)/Big Walnut Animal Care Center (BWACC) and their respective owners, employees and agents, shall not be liable for any damages to the animal arising out of or from the boarding of the animal, or that may accrue from any cause in connection with such boarding including loss by fire, theft, running away, death, or injury during the term of this agreement, whether the animal is on the premises of AVH /BWACC or not, except where the loss is caused by the gross negligence of AVH/ BWACC, or its owners, employees or agents.

B. Owner shall be solely responsible for all of the acts of the animal at any time during the term of this agreement, and in no case shall AVH/BWACC be liable for the animal's acts and behavior other than for the exercise of gross negligence on the part of the AVH/BWACC, its owners, employees or agents in the boarding and keeping of the animal. Owner shall indemnify AVH/BWACC from and against any and all damages sustained or suffered by reason of the boarding of the animal for any claims or injuries arising out of the boarding of the animal except where the injury is caused by the gross negligence of AVH/ BWACC, or its owners, employees or agents.

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C. Owner agrees that AVH/BWACC will not be held responsible for aggravation of any pre-existing medical conditions. These include, but are not limited to, heart disease, arthritis, obesity, infections and any other conditions that might be discovered by examination.

D. Owner agrees that AVH/BWACC does not assume and shall not be held responsible for the loss and or destruction of personal belongings left with the pet while boarding, including, but not limited to, bedding, blankets, toys, dishes, collars or leashes.

E. An animal in a group situation, such as boarding, grooming, dog park, training classes, etc. are exposed to common illnesses, similar to that of humans. Owner agrees to assume the risks and hazards that may be expected to arise from interaction with other animals.

Illness of Animal:

A. In the event that the animal becomes ill, the owner shall be notified at once at the address or phone number listed above. However, if AVH/BWACC is unable to reach owner, if owner does not immediately inform AVH/BWACC regarding measures to be taken, or if the animal's health requires emergency action, owner grants AVH/BWACC the right to call a veterinarian or to furnish other advisable attention within AVH/BWACC's discretion, and any expenses incurred in conjunction with such care is owner's responsibility and shall be promptly paid by owner.

B. Owner agrees that [his/her] pet may sleep more than usual, drink more than usual and/or eat more than usual due to the change in his or her daily routine. Owner agrees not to hold BWACC/AVH liable for any illness or ailment that may affect [his/her] pet if [his/her] pet becomes ill during or after its visit and owner agrees to indemnify and hold BWACC/AVH harmless for any costs, damages, claims or expenses arising therefrom.

Governing Law:

It is agreed that this agreement shall be governed by, construed, and enforced in accordance with the laws of Ohio. This form contains the entire agreement between the owner and AVH/BWACC related to this waiver and release.

By signing below, I acknowledge that I have read and fully understand the terms of this Boarding Information, Waiver and Release Form and I accept the terms and conditions contained herein.

Signature: _____ Date: _____

Received by: _____ Date: _____